



MAMAKATING

LIBRARY

Social Media Policy

The Mamakating Library uses social media applications to assist the library in fulfilling its mission by creating and disseminating content to promote library news, programs, events, services, and materials. The Library Director and designated staff contribute to the library's social media pages.

The library's social media pages are meant for positive interactions. Comments and posts are welcome; however, the library reserves the right, but is not obligated, to review, edit, or remove posts that are deemed inappropriate, are in violation of the law or library policies, include copyrighted, trademarked or plagiarized material, or involve spam, solicitations, or advertisements. The Mamakating Library is not responsible for or liable for any content posted by any participant in a Library social media forum who is not a member of the Library's staff.

Users should have no expectation of privacy in postings on Library sponsored social media sites. By using such sites, you consent to the Library's right to access, monitor, and read any postings on those sites. Users must understand that social media is permanent, retrievable, and public. Messages can potentially be read by anyone once posted, regardless of status on Friends, Followers, or Subscribers lists. The Library recommends that users do not post their personal information or contact information on social media sites.

Posts containing any of the following may be removed:

- Obscene comments
- Threatening or harassing language, insults, or personal attacks
- Private or personal information, including phone numbers and addresses, or requests for personal information
- Potentially libelous statements
- Falsification of identity

- Copyrighted, trademarked, or plagiarized material
- Material in violation of laws or library policies
- Comments, links, or information unrelated to the purpose of the forum
- Duplication of another post by the same user
- Spam or other commercial, political, or proselytizing messages or activity
- Solicitation of funds
- Photos or other images unrelated to the library, its mission, its discussion topics, or its activities

Repeated violations of this policy will culminate in commenters being blocked. Any threatening comments or messages may be forwarded to local authorities.

In addition, users are expected to abide by the terms and conditions set by third party social media platforms as well as follow appropriate Federal and State Law.

The Library asks that individual user complaints be addressed directly to the Library Administration so they can be addressed quickly and specifically. Social Media is not the mechanism used by the Library to document or address Library user problems and concerns, or influence Library policy, procedures, or programs. All concerns should be emailed to mam@rcls.org and will be forwarded accordingly.

Adopted 11/12/2024